**TOP FIVE THINGS THAT “HAPPEN” TO LAPTOPS**

**THAT CAUSE PROBLEMS**

|  |  |
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| 1 | Picking Keys Off/Missing Keys |
|  |  |
| 2 | Damaged Hard Drive |
|  |  |
| 3 | Damaged Case (Hinges, Outer Case) |
|  |  |
| 4 | Bent/Broken Power Cord/Plug |
|  |  |
| 5 | Shattered Screen |