**TOP FIVE CAUSES FOR THE DAMAGE**

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| 1 |  Backpack (w/laptop) dropped or thrown down |
|  |  |
| 2 |  Laptop yanked off table when someone trips on the power cord |
|  |  |
| 3 |  Computer was closed when an object was inside it (on the keyboard) |
|  |  |
| 4 |  Laptop was lifted or carried by the screen |
|  |  |
| 5 |  Liquid spilled on the laptop |